

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Antoine De-Poorter, *et al.*

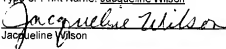
Serial No: Not Assigned

§ Group Art Unit: Not Assigned
§
§ Examiner: Not Assigned
§

For: METHOD AND APPARATUS FOR ROUTING A SERVICE REQUEST

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PRELIMINARY AMENDMENT

Please amend the application as follows prior to the substantive examination thereof:

Amendments to the Claims are reflected in the listing of claims which begins on page 2.